

The Nurse Case Manager (FT 40 hrs) is a part of the multidisciplinary Crisis Care Team that will provide expanded services for adult and minor victims of domestic violence, human trafficking (sex, labor, or a combination of the two), sexual assault, and stalking who have experienced Multi-Victimization. The Nurse Case Manager reports to the Director of the Multi-Victimization Services and works closely with all programs. This is an on-call position.

A Safe Place is a recognized 501(c)3 nonprofit organization listed under Lake County Crisis Center for the Prevention & Treatment of Domestic Violence Inc.

Position is located in Grayslake, IL.

RESPONSIBILITIES:

- Conduct health-focused assessments.
- The Nurse Case Manager will accompany victims to the hospital and/or medical visits.
- Assess adult and minor survivors and monitor their progress as they move through treatment and transition from one type of treatment to the next (i.e. from inpatient behavioral health care or substance use treatment, to a Partial Hospitalization Program/PHP, Intensive Outpatient Program/IOP, and the community-based care behavioral health care ASP provides).
- Assessment occurs at least monthly by the nurse, and weekly (or more frequently as needed) for substance use counseling and treatment.
- Nurse Case Manager assesses physical health as they adjust to new medications, advises clients when and how to follow up with their provider(s), and accompanies them to visits if warranted. This will help the survivor access medical care to address health issues that arise from years of abuse and little to no access to medical care.
- Adult clients who have experienced DV, HT, sexual assault or stalking within one year are eligible for ASP's services. To qualify for this program, people will have experienced multiple types of victimization as identified during the intake interview and documented on the intake form.
- Assist in implementing medical service plan.
- Follow up as needed in regard to client's medical needs.
- Effectively communicate with the agency to assure quality service for clients.
- Ensure documentation in client records is appropriate, accurate, timely and in accordance with agency policies and funding requirements.
- Maintains confidentiality standards consistent with ASP policies.
- Participate in staff meetings, case management and other training and meetings as requested.
- Work as a team player in the organization.
- Perform additional responsibilities as assigned.

QUALIFICATIONS:

- **Minimum BSN in Nursing**
- **Psychiatric Mental Health Experience needed**

- **Flexibility in scheduling to meet client and agency needs.**

- Excellent written and oral communication and interpersonal skills that demonstrate genuine concern and respect toward clients and other staff.
- Ability to create and present program and ideas to community leaders, centers of influence and decision makers for marketing and awareness through the use of various technology and materials available.
- Ability to provide active listening, encouragement, motivation and counseling to clients through the use of a self-help, empowerment model of service provision.
- Ability to engage clients in services.
- Ability to manage time effectively and to organize and prioritize daily assignments and scheduling of client appointments.

Ability to accept, to understand, and to relate sensitively to people of varied socio-economic, racial, cultural, and experiential backgrounds.

A commitment to the philosophy and program of A SAFE PLACE, which includes a commitment to survivor's and children's issues, sharing a belief in helping to create a society free from violence, and in working in a cooperative environment.