A Safe Place/ Lake County Crisis Center

Education & Outreach Health Coordinator

Promotora

The Coordinator of Education & Outreach Promotora is a critical position of A Safe Place that helps meet the mission of the organization by educating and connecting victims to health services that may help them overcome or treat the abuse they endured.

They are responsible for developing and providing education and training about domestic violence to students and school communities, professionals who encounter survivors of domestic violence in their work, and the community at large. They are responsible to develop and deliver prevention education programs, to bring awareness and understanding about partner violence, healthy relationships in the work for prevention to students, teachers, and other staff of the schools, as well as adolescents and young adults and their leaders in youth groups, organizations and faith communities of Lake County and the surrounding area served by A Safe Place. Coordinator reports to the Program Director.

JOB RESPONSIBILITIES:

- Goal is to improve health and well-being outcomes and increase access to healthcare for 3,000 victims of domestic violence and their children in Lake County.
- The new Education Outreach Coordinator Promotora will present at schools and other areas where vulnerable community members live and collaborate with the agency's current Outreach & Education Coordinator to present the program's capabilities.
- Increase outreach to the community, focusing on health education for >2,097 victims of DV and their children using a Promotora (bilingual English Spanish) to build a relationship with community members.

- Develop and distribute educational and awareness materials for outreach to educate communities about the impact domestic violence has on health and general wellbeing.
- Develop, schedule, and deliver training, seminars, and conferences in underserved communities.
- Establish options to increase accessibility to health and behavioral health services in communities with limited overall availability for in person opportunities (e.g., telehealth options for licensed health professionals).
- Support Program director to monitor and evaluate the effectiveness of service expansion efforts.
- Launch outreach and education at schools and other places where vulnerable people are.
- The Education Manager/Promotors builds trust in the community in English and Spanish and educates people about DV and the health needs of people who have experienced DV (adult survivors and children). Translation services will be paid for at ASP, the LCHD, and Community Care Connection mobile unit as needed.
- Collaborate with community agencies to expand opportunities to network and train others on the needs of victims, the dynamics of intimate partner abuse, abuser accountability and the effects of violence on children witnessing intimate partner abuse.
- Increase accessibility to health care services for DV survivors.
- Participate grant reporting for areas of responsibility, as requested.
- Attends staff meetings.
- Work as a team member in the organization.
- Perform all other duties as assigned by the Program Director.

QUALIFICATIONS:

- Bachelor's degree in education, Psychology, Social Work Preferred, with 3-5 years of experience.
- Excellent public speaking and social skills required to work with diverse populations and ages.

- Bilingual required.
- Good research skills.
- ASP's services will be offered 5 days a week, with all program staff offering flexible daytime and evening access.
- Flexibility in scheduling to accommodate client and agency requirements, including availability for evening appointments.
- Good oral, written and comprehension skills necessary to develop and deliver appropriate curriculums as well as to articulate the mission and philosophy of A Safe Place.
- In-depth knowledge of Domestic Violence & child development.
- Ability to set professional boundaries.
- Excellent organizational skills.
- Good working knowledge of and skills in MS Office products.
- Flexible schedule and willingness to travel throughout service area.
- Must have own transportation and be able to drive.
- The ability to lift up to 40 pounds is required for transporting materials and for setting up at various meeting locations.
- Must be able to negotiate stairs and uneven walkways to access multiple and varied training sites.

Ability to accept, to understand, and to relate sensitively to people of varied socio-economic, racial, cultural and experiential backgrounds.

A commitment to the philosophy and programs of A Safe Place, which includes a commitment to survivor's and children's issues, sharing a belief in helping to create a society free from violence, and in working in a cooperative environment.